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E-01345A-05-0816

E-01345A-05-0827

E-01345A-05-0826

ORIGINAL



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ARIZONA CORPORATION COMMISS. ...

4700

UTILITY COMPLAINT FORM

Investigator: Guadalupe OrtizPhone: [REDACTED]Fax: [REDACTED]

9

Priority: Respond Within Five DaysOpinion No. 2006 - 56728Date: 11/24/2006Complaint Description: 08A Rate Case Items - Opposed
N/A Not ApplicableFirst:Last:Complaint By: Helen

Riccatello

Account Name: Helen RiccatelloHome: [REDACTED]Street: [REDACTED]Work:City: PhoenixCBR:State: AZZip: [REDACTED]is:Utility Company: Arizona Public Service CompanyDivision: ElectricContact Name: [REDACTED]

Arizona Corporation Commission

DOCKETED

Contact Phone: [REDACTED]Nature of Complaint:

OPPOSED OPINION:

NOV 28 2006

RE: Docket No. E-01345A-05-0816

E-01345A-05-0826

E-01345A-05-0827

DOCKETED BY

NR

ARIZONA CORPORATION COMMISSION
DOCUMENT CONTROL

NOV 28 2:43

RECEIVED

Customer is 64 years old. Customer has raised three children and one grandson as a single parent. Customer indicates she has finally reached a point in her life that will now allow her some time and a little bit of money for herself.

Customer is asking the Commission to please deny APS's request of an increase in their rates. Customer does not want to be in the same financial situation that she was in during the years of raising her children and grandson, struggling to survive.

Customer feels there should be a better way and more assistance provided to Senior Citizens that are not capable of earning a decent income like others.

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

Informed the customer the Arizona Corporation Commission appreciates the time she has taken to express her comments and concerns in this matter. Also advised the customer that her opinion will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record and will be taken into consideration prior to a decision being rendered.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

CLOSED
End of Comments

Date Completed: 11/24/2006

Opinion No. 2006 - 56728
